**ISMAIL NAFEES K**

No, 3/202 2nd Floor Hilal Street Muslim Colony Tannery Road Bangalore 560045

**Mobile: +91-93411-45053**

[**ismail.nafees.in@gmail.com**](mailto:ismail.nafees.in@gmail.com)

**SUMMARY**

Dedicated professional with solid 8 YearsSystem Administrator background and overseas experience and vendor management.Strategic and creative thinker with effective communication and writing skills. Proven ability to develop strong client relationship quickly and promote teamwork.

**NOTABLE ACHIVEMENT**

* Office setup project in Aconex Melbourne Australia (1 month) and Mumbai (15 Days)

**EDUCATION**

Diploma in Electronic Communication Engineering - 75 %……………………………………………………2004 – 2006

(K.A.R Polytechnic College – Ambur, TN)

Higher secondary – 78% ………………………………………………………………………………………………….....2002 – 2003

Islamiyah boys Higher Secondary School – Vaniyambadi, TN

**ADDITIONAL CERTIFICATES**

Master in Network Administration – Jetking ShivajiNagar Bangalore

ITIL Foundation Certificate

VMware 5.0Esx

**PROFECTIONAL EXPERIENCE**

WANTECH SYSTEM INDIA PVT LTD …………….……………….……………………………………….. July 2007 –June 2008

**Desktop Support Engineer (1 Year)**

FIRST AMERICAN (India) PVT LTD ……………………………………………………………………….. Aug 2008 – Aug 2011

**System Administrator (3 Year)**

Aconex India PVT LTD …………………………………………………………………………………..………… Sep 2011 – Sep 2015

**Desktop Support Engineer (4 Year)**

FRONTINE PHARMA .………….………………….…………………………………………………………… Sep 2017 – 20 May 2017

**Branch Manager (2 years)**

MORGENALL TECHNOLOGIES ………………………………………………………………………………21 May 2017 – Till date

**System Administrator**

**Technical Skill**

* 24/7 Global Helpdesk Support
* Global Infrastructure experience
* Troubleshoot Windows/Linux OS, networks , cloud, storage and application issues
* Microsoft Windows Intune/Norton (antivirus) administrator
* Microsoft Communicator , Skype & Bria (Soft Phone) Admin
* Use of ITIL ticketing system(Service Now) for Service Request, incident , problem, change, knowledge management
* MSDN License Management
* Adobe License Management
* Asterisk(PBX) Phone system admin
* Wildix(PBX) Phone system management
* VoIP phone configuration and troubshooting
* Video Conference setup and troubshooting
* Strong Citrix XenApp/Desktop background
* Vmware VCenter 5/6 experience
* Provide level 2 & 3 support for end user clients.
* Infrastructure project work Configure switch port Vlan
* VPN installation and troubshooting
* Microsoft and Zimbra Active Directory Users and groups admin
* Mac book and Tablet installation and troubshooting
* Linux basicGUI and CLI
* Assert Management
* Access Management (Attendance and Bio-matric Card)
* Office 365 User Management
* MaCfee Endpoint Security administration
* User Management in Microsoft Server 2016 Active Dictory

**Personal Information**

Father Name: Late K. Nazeer Ahmed

Permanent Address: No, 3/202 2nd Floor Hilal Street Muslim Colony Tannery Road Bangalore 560045

Gender: Male

Nationality: India

Language: English, Urdu, Kanada & Tamil

Marital status: Married

Date of Birth: 29 -12 – 1985

**Declaration:**

Finally, I request the concerned authorities to provide me a chance, so that I can prove the best of myself and serve your esteemed organization for which act of magnanimity. I shall ever be thankful and grateful to you.

Place: Bangalore

Date: